

## Hosted Flight Information

### Does my application include hosted flights to and from New Zealand?

Travel to New Zealand is not included within your TRENZ registration fee. Air New Zealand, Premier Sponsor of TRENZ provides international flights in Economy class to New Zealand for **selected Buyers**. Buyers will be notified within their TRENZ invitations if they are eligible to receive sponsored flights.

### What do I need to know about my sponsored Air New Zealand flights?

- Selected Buyers receive return Economy class seats to New Zealand, including your connecting flight to/from Christchurch. Travel is valid on Air New Zealand operated services only.
- Taxes and Government surcharges will be collected from the passenger.
- Travel is not eligible for any frequent flyer (including Airpoints Dollars) accrual, upgrades, companion redemption or credit of tier status.
- Travel is subject to Air New Zealand's General Terms and Conditions of carriage.
- Travel insurance is the responsibility of the individual Buyer. Please arrange appropriate travel insurance cover prior to departure for New Zealand.
- Passports, visas and NZeTA are the responsibility of the individual Buyer. Please ensure you hold a current passport with at least six months validity left on it after your departure date from New Zealand. If you require a visa or NZeTA, please ensure that this has been confirmed. Visit [www.immigration.govt.nz](http://www.immigration.govt.nz) for more details.

### How do I book my Air New Zealand flight?

Your local Air New Zealand team will contact hosted Buyers directly, with further booking information including travel periods from that region, and ticketing information from January 2020. Some markets, including UK and Europe will advise Buyers at the close of the TRENZ registration process in February 2020.

All sponsored travel must be booked and ticketed by an Air New Zealand office. All ticketing will be processed from February 2020, for your May 2020 travel.

### How do I connect to my sponsored Air New Zealand flight?

Travel to connect to an Air New Zealand international departure port is the responsibility of the Buyer. Your Air New Zealand representative will advise whether they are able to assist with booking your connecting travel. Payment for these connecting flights may be requested.

### How do I get from Auckland to Christchurch?

Qualifying Air New Zealand hosted Buyers will be sponsored with Economy class flights to and from Christchurch.

For Buyers travelling independently to TRENZ, we recommend that you check schedule and fare information at [airnewzealand.co.nz](http://airnewzealand.co.nz).

### I would like to see more of New Zealand pre/post TRENZ. Are there discounted domestic Air New Zealand fares?

Air New Zealand is pleased to offer hosted TRENZ buyers, special fares on our domestic network (25% off published fare levels). These fares are only available when booking on our website at [airnewzealand.co.nz](http://airnewzealand.co.nz) and when using the promo code TRNZ2020. Sales only between 8 March-28 April 2020, for travel between 10-20 May 2020 only. Please note that the published fare conditions, including baggage allowance and cancellation fees will apply. The fare rules and conditions are unable to be waived.

### Can I upgrade to Premium Economy or Business Premier for my Air New Zealand flights?

- Space available (subload) and Firm Premium Economy and Business Premier fare options may be available for purchase on Air New Zealand operated services departing from Australia/Pacific, Asia and the Americas.

- Firm Premium Economy and Business Premier options may be available for purchase on Air New Zealand operated services departing from UK/Europe.
- Your Air New Zealand representative from these markets will share options with you at the time of booking.

### **What is the baggage allowance?**

[Published baggage allowances](#) apply to all hosted flights. Excess baggage waivers are not available.

### **Can I book a stop-over in the Pacific Islands?**

Sponsored flights are provided on our most direct connections to New Zealand. Your local Air New Zealand representative will be able to advise if they are able to assist with stopover destinations. A fare amendment and/or service fee may be requested.

### **Can I amend my Air New Zealand flights?**

Once ticketed, one FOC amendment is permitted provided the same fare class is available. Any additional changes may incur a service fee.

### **Can this offer be extended to colleagues or my family?**

Sponsored flights are provided to Buyers for business purposes only. We suggest that any accompanying passengers purchase flights through your agency or at [airnewzealand.co.nz](http://airnewzealand.co.nz).