

Hosted Flights Information

Does my application include hosted flights to and from New Zealand?

Travel to New Zealand is not included within your TRENZ registration fee. Air New Zealand, Premier Sponsor of TRENZ provides international flights in Economy class to New Zealand for **selected Buyers**. Buyers will be notified within their TRENZ invitations if they are eligible to receive sponsored flights.

What do I need to know about my sponsored Air New Zealand flights?

- Selected Buyers receive return Economy class seats to Auckland, New Zealand. Travel is valid on Air New Zealand operated services only and does not include your domestic connection to Rotorua.
- Taxes and Government surcharges will be collected from the passenger (excluding YQ).
- Travel is not eligible for any frequent flyer (including Airpoints Dollars) accrual, upgrades, companion redemption or credit of tier status.
- Travel is subject to Air New Zealand's General Terms and Conditions of carriage.
- Travel insurance is the responsibility of the individual Buyer. Please arrange appropriate travel insurance cover prior to departure for New Zealand.
- Passports and visas are the responsibility of the individual Buyer. Please ensure you hold a current passport with at least six months validity left on it after your departure date from New Zealand. If you require a visa, please ensure that this has been confirmed. Visit www.immigration.govt.nz for more details.

How do I book my Air New Zealand flight?

Your local Air New Zealand team will contact hosted Buyers directly, with further booking information including travel periods from that region, and ticketing information from December 2018. Some markets, including UK and Europe will advise Buyers at the close of the TRENZ registration process in February 2019.

All sponsored travel must be booked and ticketed by an Air New Zealand office. All ticketing will be processed from February 2019, for your May 2019 travel.

How do I connect to my sponsored Air New Zealand flight?

Travel to connect to an Air New Zealand international departure port is the responsibility of the Buyer. Your Air New Zealand representative will advise whether they are able to assist with booking your connecting travel. Payment for these connecting flights will be requested.

How do I get from Auckland to Rotorua?

Qualifying Air New Zealand hosted Buyers will be sponsored with Economy class flights to and from Auckland only. You may choose to purchase an add-on from Auckland to Rotorua and/or vice versa. TIA will also be providing ground transportation to/from Rotorua from Auckland.

For Buyers travelling independently to TRENZ, we recommend that you check schedule and fare information at airnewzealand.co.nz.

I would like to see more of New Zealand pre/post TRENZ. Are there discounted domestic Air New Zealand fares?

Discounted flights on the Air New Zealand network are available for purchase from your local Air New Zealand office or at airnewzealand.co.nz. A promo code is available for qualifying international Buyers to use to obtain a discount on domestic flights around New Zealand. The promo code is only valid on the New Zealand storefront www.airnewzealand.co.nz and excludes travel from Auckland to Rotorua and from Rotorua to Auckland.

Can I upgrade to Premium Economy or Business Premier for my Air New Zealand flights?

- Space available (subload) and firm Premium Economy and Business Premier fare options may be available for purchase on Air New Zealand operated services departing from Australia/Pacific, Asia and the Americas.
- Firm Premium Economy and Business Premier options may be available for purchase on Air New Zealand operated services departing from UK/Europe.
- Your Air New Zealand representative from these markets will share options with you at the time of booking.

What is the baggage allowance?

[Published baggage allowances](#) apply to all hosted flights. Excess baggage waivers are not available.

Can I book a stop-over in the Pacific Islands?

Sponsored flights are provided on our most direct connections to New Zealand. Unfortunately, we are unable to offer Pacific Island stop-overs with sponsored TRENZ flights.

Can I amend my Air New Zealand flights?

Once ticketed, one FOC amendment is permitted provided the same fare class is available. Any additional changes may incur a service fee.

Can this offer be extended to colleagues or my family?

Sponsored flights are provided to Buyers for business purposes only. We suggest that any accompanying passengers purchase flights through your agency or at airnewzealand.co.nz.