



## Hosted flights information

### Does my application include hosted flights to New Zealand?

- Travel to New Zealand is not included within your TRENZ attendance fee.
- Air New Zealand, Premier Sponsor of TRENZ provides international Economy flights to New Zealand for selected Buyers. Buyers will be notified within their TRENZ invitations if they are eligible to receive sponsored flights.

### What do I need to know about my sponsored Air New Zealand flights?

- Selected Buyers receive return economy class seats to New Zealand. Travel is valid on Air New Zealand operated services only.
- Taxes and Government surcharges will be collected from the passenger (excluding YQ).
- Travel is not eligible for any frequent flyer (including Airpoints Dollars) accrual, upgrades, companion redemption or credit of tier status.
- Travel is subject to Air New Zealand's General Terms and Conditions of carriage.
- Travel insurance is the responsibility of the individual Buyer. Please arrange adequate travel insurance cover prior to departure for New Zealand.
- Passports and visas are the responsibility of the individual Buyers. Please ensure you hold a current passport with at least six months validity left on it after your departure date from New Zealand. If you require a Visa, please ensure that this is confirmed. Visit [www.immigration.govt.nz](http://www.immigration.govt.nz) for more details.

### Can I upgrade to Premium Economy or Business Premier for my Air New Zealand flights?

Space available (subload) and Firm Business Premier fare options are available for purchase on Air New Zealand operated services (select international flights only). Your Air New Zealand representative will share options with you at the time of booking.

Air New Zealand is unable to assist with either firm or space available upgrades on any sectors operated by other airlines (including connecting sectors).

### How do I connect to my sponsored Air New Zealand flight?

Domestic (i.e within USA) and international travel to connect with Air New Zealand flight is the responsibility of the Buyer.

Your Air New Zealand representative will advise you whether they are able to assist with booking your connecting travel. Payment for these connecting flights will be requested.

Event of:



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info@trenz.co.nz  
www.trenz.co.nz



## How do I book my Air New Zealand flight?

Your local Air New Zealand team will contact hosted Buyers directly with further booking information including travel periods from that region, and ticketing information from December 2017. Some markets, including UK and Europe will advise Buyers at the close of the TRENZ application process in early February 2018.

All sponsored travel must be booked and ticketed by an Air New Zealand office. All ticketing will be processed from February 2018, for your May 2018 travel.

## Can I stop-over in Auckland?

Your local Air New Zealand office will be able to advise if a stop-over is available in Auckland, dependent on your flight arrival and connecting flights to Dunedin. All ground arrangements with stop-overs in Auckland will be the individuals own arrangements.

## My TRENZ famil (pre post) starts in Christchurch, Queenstown or Invercargill. Can I fly directly there?

If you have registered for an official pre/post TRENZ famil which commences or ends in Christchurch, Dunedin or Invercargill, please ensure that you include these details with your original travel request. Air New Zealand sponsored flights include your domestic flight to Dunedin, or when travelling on an official famil programme to Christchurch, Dunedin or Queenstown to connect with the famil.

## Can I book a stop-over in the Pacific Islands?

Sponsored flights are provided on our most direct connections to New Zealand. Unfortunately, we are unable to offer Pacific Island stop-overs with sponsored TRENZ flights.

## Can I amend my Air New Zealand flights?

Once ticketed, one free of charge amendment is permitted provided the same class of travel is available. Any additional changes may incur a service fee.

## Can this offer be extended to colleagues or my family?

Sponsored flights are provided to Buyers for business purposes only. We suggest that any accompanying passengers purchase flights through your agency or at [www.airnewzealand.co.nz](http://www.airnewzealand.co.nz)

## How do I get from Auckland to Dunedin?

Air New Zealand qualifying hosted buyers will be provided with connections to and from their international flight to Dunedin.

For buyers travelling independently to TRENZ, or making your own arrangements, we recommend that you check schedule and fare information at [airnewzealand.co.nz](http://airnewzealand.co.nz)

Event of:



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[info@trenz.co.nz](mailto:info@trenz.co.nz)  
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