



## Hosted flights information

### What do I need to know about my sponsored Air New Zealand flights?

- Selected Buyers receive return economy class seats to New Zealand. Travel is valid on Air New Zealand operated services only.
- Taxes and Government surcharges will be collected from the passenger (excluding YQ).
- Travel is not eligible for any frequent flyer (including Airpoints Dollars) accrual, upgrades, companion redemption or credit of tier status.
- Travel is subject to Air New Zealand's General Terms and Conditions of carriage.
- Travel insurance is the responsibility of the individual Buyer. Please arrange adequate travel insurance cover prior to departure for New Zealand.
- Passports and visas are the responsibility of the individual Buyers. Please ensure you hold a current passport with at least six months validity left on it after your departure date from New Zealand. If you require a Visa, please ensure that this is confirmed. Visit [www.immigration.govt.nz](http://www.immigration.govt.nz) for more details.

### Can I upgrade to Premium Economy or Business Premier for my Air New Zealand flights?

Space available (subload) and confirmed Premium Economy and Business Premier fare options may be available for purchase on Air New Zealand operated services. Your Air New Zealand representative will share options with you at the time of booking.

### How do I connect to my sponsored Air New Zealand flight?

Domestic (i.e within USA) and international travel to connect with Air New Zealand flight is the responsibility of the Buyer.

Your Air New Zealand representative will advise you whether they are able to assist with booking your connecting travel. Payment for these connecting flights will be requested.

### How do I book my Air New Zealand flight?

Your local Air New Zealand team will contact hosted Buyers directly with further booking information including travel periods from that region, and ticketing information from December 2016. Some markets, including UK and Europe will advise Buyers at the close of the TRENZ application process in early February 2017.

All sponsored travel must be booked and ticketed by an Air New Zealand office. All ticketing will be processed from February 2017, for your May 2017 travel.

Event of:



Premier sponsor:



Supported by:



Managed by:



info@trenz.co.nz  
www.trenz.co.nz



## Can I amend my Air New Zealand flights?

Once ticketed, one free of charge amendment is permitted provided the same class of travel is available. Any additional changes may incur a service fee.

## Can this offer be extended to colleagues or my family?

Sponsored flights are provided to Buyers for business purposes only. We suggest that any accompanying passengers purchase flights through your agency or at [www.airnewzealand.co.nz](http://www.airnewzealand.co.nz)

Event of:



Premier sponsor:



Supported by:



Managed by:



[info@trenz.co.nz](mailto:info@trenz.co.nz)  
[www.trenz.co.nz](http://www.trenz.co.nz)